

2014

Industry Report

Detta Melia

Technological University Dublin, detta.melia@tudublin.ie

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Assessment & Feedback Use Cases

INDUSTRY PROJECT

Author: Detta Melia

Date: 2014

This use case describes how one assessment method was designed and implemented by a lecturer or a group of lecturers in DIT. The use case was compiled from an interview conducted as part of **DIT's RAFT project (2013-14)**, the aim of which was to provide a database of assessment practices designed and implemented by academic staff across DIT.



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Lecturer

Detta Melia

Programme and year on which assessment was offered

Higher Certificate in Hospitality Management Services, Year 4

Description

The students need to identify a change that needs to be made in the organisation that they work for and implement this change and track the affects of this. They submit a 5,000 word report. This is a 20 ECTs module.

Why did you use this Assessment?

- It results in useful practical changes in organisations and is useful for them
- Moves students away from rote learning and is interesting for them
- It pulls together lots of elements that they have learnt in other modules

Why did you change to this form of assessment?

Previously a piece of research.

How do you give feedback to students?

A marking sheet which they are given and then each student is also give personal verbal feedback. The students are also given the marking sheet and asked to mark themselves before they are given the mark that the lecturer has given them.

What have you found are the advantages of using this form of assessment?

- It gives students real life experience
- There is a direct application at the level that they are working in the organisation
- Here are advantages for the industry/firm

What have you found are the dis-advantages of using this form of assessment?

- Lot of work for the student
- Lot of work for the lecturer

If another lecturer was using this assessment method would you have any tips for them?

- Students need to be encouraged to put time into implementing the idea as sometimes they concentrate too much on what they believed needs to be changed.
- Students need to be encouraged to write up sooner rather than leaving it till the end.

Do you have any feedback from students about this assessment?

The students like it although they find it stressful at the time. They like the fact that it is useful for the industry.

Additional Comments

As groups get larger feedback is becoming more challenging.