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Taking a Stand for Quality Demonstrating PQS Effectiveness by Operationalising QRM and KM

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Taking a Stand for Quality

Demonstrating PQS Effectiveness by Operationalising QRM and KM

By: Kevin O'Donnell, Martin Lipa & Anne Greene

Editor's note: we apologize for the delay, please check back soon.

This paper is undergoing final editing and will be published in the next 1-2 weeks

Abstract:

This paper provides perspectives on the topics of operationalising quality risk management (QRM) and knowledge management (KM). Specifically, the paper explores advancing the capability of each practice independently, and critically – in unison via a framework such as the RKI Cycle – as a means for organizations to improve and demonstrate PQS effectiveness.